



Criminal Justice Rap Back Program of Texas

Texas Department of Public Safety
Crime Records Division
Access & Dissemination Bureau

Notice: Updates to the Criminal Justice Rap Back Site

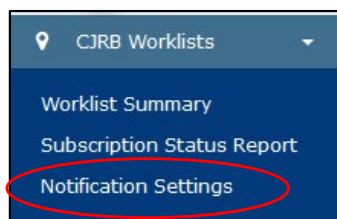
The Criminal Justice Rap Back (CJRB) Site is an additional program for criminal justice agencies to utilize for supervision or investigation purposes. The access to the site will allow agencies to create subscriptions and receive data events for individuals that are being investigated or under supervision. To enhance the CJRB Site, recent updates were implemented to better assist agencies with managing subscriptions.

The following updates are:

- [Notification Settings](#)
- [Subscription Status Report](#)
- [Offline Subscription Management](#)

Notification Settings

The “Notification Settings” is a new feature that will allow active users on the Criminal Justice Rap Back (CJRB) Site receive email notifications from “TxDPS Crime Records Service <secure_donotreply@txdpscrimerecords.org>” regarding Subscription Events, Data Events, and Subscriptions in Error Status.



An agency can designate which user(s) receive these emails through the Notification Settings.

To add a new Recipient, uncheck the box for:



Show only notification recipients with settings

Using the checkboxes, select the desired Event type for each Notification Recipient.

Event choices:

- **Subscription Events:** Events that occur when a new subscription is manually created.
- **Data Events:** Events that occur when there is a new FBI Rap Back (FRB) notification for a qualifying event.

To remove a recipient, select Remove All

Subscription Events	Data Events	
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<button>Remove All</button>

Note: Changes are automatically saved.

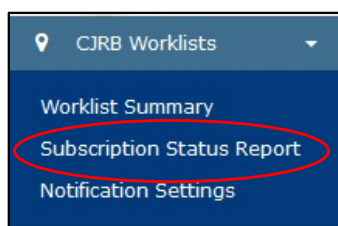
Subscriptions in Error Status Notifications – If a user on the CJRB Site is a designated recipient for “Subscription Events” notifications, they will receive an email notification when a subscription is in error status and will continue to be notified daily until the error is cleared. The email will contain a count of the number of subscriptions in error status and a link to the Subscription Status Report.

Subscription Status Report

The Subscription Status Report will allow agencies to view the status of recent subscription request. The report will provide the following:

- **Pending**
The CJRB request was received and data is in the process to create the CJRB subscription with the FBI. The “Pending” will not be on the report once the subscription was created successfully and available in the agency worklist.
- **Error**
There was an error with the CJRB request. Please contact our Fingerprint Services Unit to review the error status.

To view the Subscription Status Report, go to CJRB Worklist then select Subscription Status Report.



Subscription Status Report Result View						
Report will show the past 30 days.						
Show <input type="text" value="All"/> entries				Search: <input type="text"/>		
SID	NAME	RBATN	RBSI	STATUS	STATUS DATE	
No data available in table						
Showing 0 to 0 of 0 entries				First Previous <input type="text" value="1"/> Next Last		

Offline Subscription Management

The Offline Subscription Management (OSM) system is designed for bulk subscription management operations in the Criminal Justice Rap Back site (CJRB). This tool will allow you to request a list of all active subscriptions for your account. You will also be able to disable, validate, or create large numbers of subscriptions at once by uploading files to the Criminal Justice Rap Back site. An email notification will be sent to the agency when the file is ready to view through the message center.

To utilize the OSM, you may review the Criminal Justice Rap Back Offline Subscription Management User Guide.

Link: <https://securesite.dps.texas.gov/CJRB/Offline/OSM>

Contact Us

Please contact our Fingerprint Services Unit for any questions regarding the new updates.

Fingerprint Services Unit
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